



COVID-19 Response System & Isolation Exemption Certificate

October 8th, 2020

Foreign Investment Ombudsman

FOREIGN INVESTMENT
OMBUDSMAN

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1. COVID-19 Response System in Korea

Central Disaster and Safety Countermeasures Headquarters

Head: Prime Minister

Vice Head 1: Minister of Health and Welfare

Vice Head 2: Minister of Interior and Safety

Relevant Ministries and Organizations

(Central government and
relevant organizations)

Central Disaster Management Headquarters

Head:
Minister of Health and Welfare

Central Disease Control Headquarters

Head:
Director of KCDC

Pan-government Countermeasures Support Headquarters

Head:
Minister of Interior and Safety

Local Disaster and Safety Management
Headquarters (local governments)

- **Infection prevention and control – overseas entrants**
 - All travelers entering Korea are subject to 14-day quarantine from the day after arrival (effective from Apr.1)

- **Travelers with symptoms**
 - All travelers entering Korea, both Korean and foreign nationals, are tested if they have fever or respiratory symptom
 - Travelers tested positive for COVID-19 are transferred to a hospital or residential treatment center
 - Travelers(Korean or foreign nationals on long-term visas) tested negative are placed under self-quarantine, and foreigners with short-term visas are isolated at facilities

- **Travelers without symptoms**

- Asymptomatic Korean and foreign nationals with long-term visas are subject to 14 days of self-quarantine and tested at a public health center within three days of arrival
- Asymptomatic foreign nationals on short-term visas are tested in an airport or screening station and subject to facility quarantine for 14 days

- **Travelers exempt from isolation**

- Travelers exempt from quarantine - those holding Isolation Exemption Certificate issued by the Korean Embassy or Consulate General prior to the entry - receive tests and wait for the results at a temporary screening facility
- If they test negative, they are subject to active monitoring for 14 days from the day of arrival by installing Self-Check Mobile App



Coronavirus Disease-19 (COVID-19)

MANDATORY QUARANTINE INSTRUCTIONS

FOR ALL INCOMING TRAVELERS TO REPUBLIC OF KOREA

In accordance with the Quarantine Act and the Infectious Disease Control and Prevention Act, all incoming travelers, regardless of nationality, shall be subject to mandatory 14-day quarantine beginning on the date of entry and ending at 12:00 of the 15th day. (For example, if you arrived on 1 June, you are required to stay under mandatory quarantine until 12:00 of 15 June.)

ONCE YOU ARRIVE AT AIRPORT

- ✓ Wear a facemask at all times and avoid contact or talking with other people.
- ✓ You are required to be tested if you have suspected symptoms.
- ✓ **FOREIGNERS ON SHORT-TERM VISIT** are required to enter mandatory quarantine (at their own expense) at a facility designated by the Korean government.
 - **IF YOU BOARDED FROM EUROPE OR THE UNITED STATES:**
You will be tested at an open walk-through screening station at airport and enter quarantine/isolation at a temporary living facility.
 - **IF YOU BOARDED FROM COUNTRY/REGION OTHER THAN ABOVE:**
You will enter mandatory quarantine at a temporary living facility and **will be tested within 14 days.**
- ✓ Note) Those who have valid quarantine exemption are required to be tested and will be subject to active monitoring for 14 days by designated public health officials. The designated official will check and monitor their health conditions for 14 days.
 - * Valid quarantine exemptions are:
 - Pre-approved waiver from the Ministry of Foreign Affairs; or
 - A1 (diplomat on duty) or A2 (government official on duty) visa or a "quarantine exemption document" issued in advance by a Korean Embassy.
- ✓ **FOREIGNERS ON LONG-TERM VISIT** (i.e. living in Korea) are required to enter mandatory quarantine in their homes.
 - **IF YOU BOARDED FROM EUROPE OR THE UNITED STATES:**
If you do not have symptoms at the time of entry, you may leave the airport and enter your mandatory home quarantine.
However, you are required to visit a screening center and get tested within the next 3 days, regardless of symptoms.
 - **IF YOU BOARDED FROM ALL OTHER COUNTRIES:**
If you do not have symptoms at the time of entry, you may leave the airport and enter your mandatory home quarantine.
However, you are required to visit a screening center, contact the public health center of jurisdiction and get tested within the next 3 days (i.e. during your home quarantine period), regardless of symptoms.
* Further actions may follow contingent on test result.
- ✓ **FOR ALL PERSONS SUBJECT TO MANDATORY FACILITY QUARANTINE:**
 - Use the designated transit vehicle to move to your designated quarantine facility.

2020. 08. 31.



FOR ALL PERSONS SUBJECT TO MANDATORY HOME QUARANTINE:

- When you leave the airport, do not take public transportation. Use a personal car or designated mode of transit (designated airport limousine bus or KTX train).
- **Do not head directly from the airport. Do not make stops at other locations.**
- As soon as you arrive home, call your local public health center to inform them that you are under quarantine.
- Install the "HOME QUARANTINE SAFETY PROTECTION" app by the Ministry of the Interior and Safety on your phone. (This is mandatory.)

Android



<http://url.kr/9dqRor>

Google Play



<http://url.kr/5mtzH>

App Store



<http://url.kr/77dmWs>

ABOUT THE HOME QUARANTINE SAFETY PROTECTION APP:

*All persons subject to mandatory home quarantine (all Korean nationals and all foreign nationals on long-term visit) are required to install the "HOME QUARANTINE SAFETY PROTECTION" app on their mobile phone and comply with the quarantine rules for 14 days of quarantine. (ID: CORONA) (If there is any change to your phone number or where you live, you must notify your local public health center as soon as possible.)

HOME QUARANTINE GUIDELINES

INSTRUCTIONS FOR PERSON UNDER MANDATORY HOME QUARANTINE:

- To protect other people in your community from possible infection, do not leave your quarantine location (i.e. your home) as much as possible.
- If you need to leave home for an essential need (such as getting medical care), contact your local public health center first.
- Make sure to secure an independent living space.
- If there is any space in your home that is shared with other household members (such as family members, roommates, and cohabitants), make sure that the common space is frequently ventilated.
- If you are unable to secure an independent living space, ask your local public health center for help.
- Keep your personal items (such as towels, eating utensils, and mobile phones) separate from other household members.
- Immediately report to your local public health center if you begin to show fever, cough, shortness of breath, or other respiratory symptoms.

INSTRUCTIONS FOR HOUSEHOLD MEMBERS LIVING WITH PERSON UNDER MANDATORY HOME QUARANTINE:

- To your best ability, avoid any physical contact with the quarantined household member.
- In situations where you have to come in contact with the quarantined household member, make sure to wear a facemask and keep a distance of at least 2 meters between you and the person.
- Closely monitor the health condition of the quarantined household member.
- Keep clean all frequently touched surfaces and objects including tabletops, door knobs, bathroom fixtures, bedside tables, and keyboards.
- If your work setting involves frequent contact with many people (including but not limited to school, private classes, preschool, kindergarten, social welfare facility, postpartum care center, and healthcare institution), limit or reduce your work capacity as best as possible to minimize contact with others until your household member is released from mandatory home quarantine.

GENERAL INFECTION PREVENTION TIPS

- ✓ Wash your hands thoroughly with soap and running water for over 30 seconds.
- ✓ Cover your nose and mouth using your upper sleeve when coughing.
- ✓ Do not touch your eyes, nose, or mouth with unwashed hands.
- ✓ Frequently ventilate your rooms.
- ✓ Wear a facemask if you have fever or respiratory or respiratory symptoms, or when you visit hospitals, clinics, or pharmacies.

*If you leave your quarantine location without permission during your mandatory home quarantine period or otherwise fail to comply with quarantine guidelines, you will be required to wear a Safety Band (a location-tracking wristband that wirelessly connects to your phone's Home Quarantine Safety Protection App). If you still refuse to comply, you will be ordered to quarantine at a designated facility at your own expense.

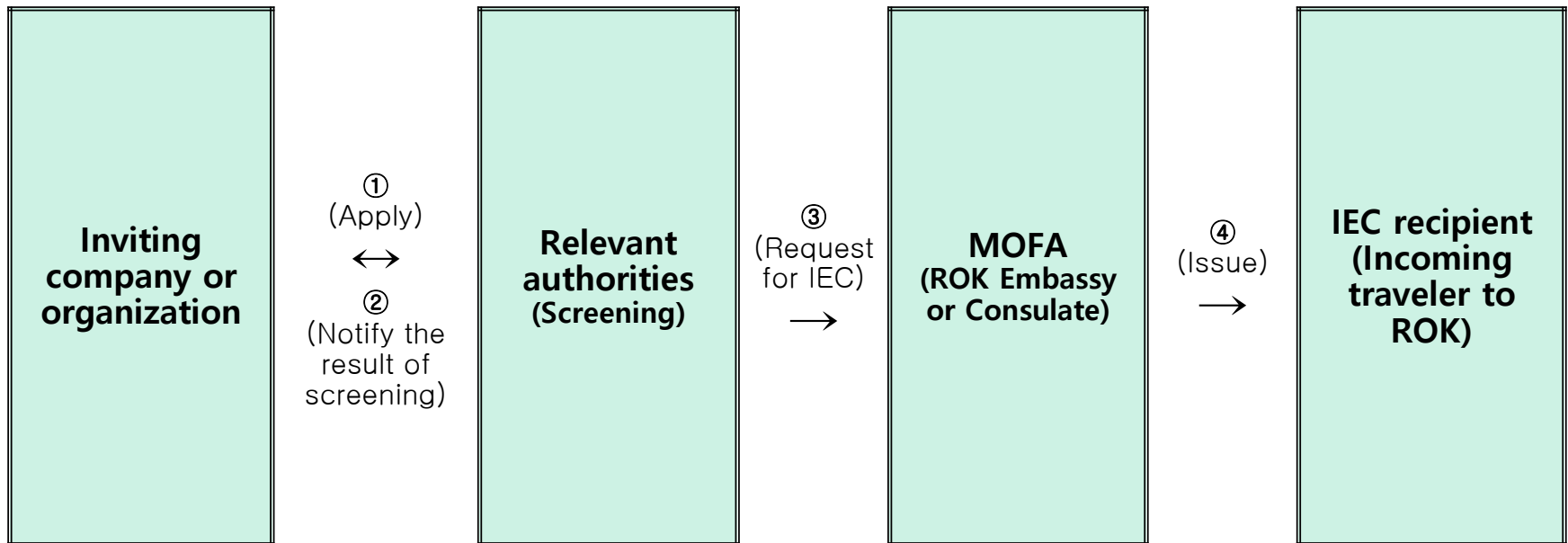
Failure to comply with this action may result in:

- Criminal penalty of imprisonment up to 1 year or a fine up to 10 million won according to Article 79-3, subparagraphs 3 through 5 of the Infectious Disease Control and Prevention Act;
- Civil damages in the event that your failure to comply constitutes violation of law and causes damage to the state due to further transmission of the infectious disease and/or additional measures of disease control/prevention; and/or
- (For foreign nationals) Revocation of visa or residence permit, deportation, and/or prohibition of entry according to the Immigration Act.

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2. Procedure of Isolation Exemption Certificate

- Eligibility for Isolation Exemption Certificate (IEC)
 - Korean Nationals
 - Foreign Nationals with short-term visas (B1, B2, C1, C3, C4) and long-term visas (D7, D8, D9)
- IEC application and issuance process



2. Procedure of Isolation Exemption Certificate

Required documents

- Personal information(applicant) and company profile
- Copy of applicant's passport
- Documents to prove the purpose of the visit (e.g. invitation letter, business contract, investment/business plan, etc.)
- Application form including itinerary for isolation exemption period
- Consent forms (e.g. agreement to terms and conditions)
- Detailed quarantine arrangements (by places and people to visit and transport to use during the travel)
- Certificate for Business Registration
- Certificate of Registration of a Foreign-Invested Enterprise
- Any other documents as requested by MOTIE

2. Procedure of Isolation Exemption Certificate

- IEC is valid only for once when the applicant enters Korea within 7 days from the issuance date of the certificate
 - When a week is passed from the issuance date, the certificate becomes invalid and the applicant must apply for a new IEC
- The isolation exemption period is limited to the needed time to accomplish the purpose of visit up to 14 days (7 days for humanitarian reasons)
 - When the purpose is achieved and/or the exemption period is expired, the one should choose either 1) leaving the ROK or 2) self-quarantine or isolation in government-provided facilities for the remaining dates
 - For instance, a traveler visits Korea on Sep. 1 with IEC effective until Sep. 10, the one must departure Korea on Sep. 11 or self/facility quarantine from Sep. 11 to Sep. 15

3. Obligations under IEC

For IEC recipients

- Receive COVID-19 test upon entering the ROK and wait for the result (up to two days)
- Conduct active monitoring by installing the Self-Check Mobile App to report daily health status, and answering phone calls from the health authorities
- Comply with infection prevention guidelines (practice personal hygiene etiquette and social distancing, etc.)
- Adhere to the submitted itinerary/plan for isolation exemption period
- Comply with isolation orders made by the disease control authorities as necessary, especially when tested positive for COVID-19
 - Failing to comply with isolation orders will result in criminal punishment in accordance with the Infectious Disease Control and Prevention Act, and/or denial of entry, deportation, or criminal punishment pursuant to the Immigration Act

3. Obligations under IEC

For inviting company/organization

- Have guidance from relevant authorities to establish appropriate quarantine measures for meeting room, accommodation, transport, etc. and adhere to the measures
- Recommend to prepare separate places to wait for COVID-19 test result, particularly in case of group arrival
- Arrange waiting area/facility, equipped with isolated zone, thermometer and mask, for when suspected patients are identified
- Abide by to the itinerary/plan and report any violations to authorities
- Full cooperation in any measures made by health authorities (e.g. epidemiological investigation or isolation order)

4. Major Changes

Notable changes in the process

- Restrictions in valid period of the certificate and isolation exemption period
- Additional documents to be submitted: Itinerary/plan for isolation exemption period, disease prevention plans with detailed arrangements, signed consent form, etc.
- Enforcement Date: Sep. 12, 2020
- Please contact Foreign Investment Promotion Division, MOTIE, for further questions and inquiries

The slide features a white background with a large, light blue arrow pointing to the right. On the left side, there are several overlapping blue geometric shapes, including triangles and polygons. Some of these shapes contain semi-transparent images of people in business attire. The text 'THANK YOU' is centered in a bold, dark blue font, flanked by two horizontal dotted lines.

THANK YOU